

# CLIFF DAVIES

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A highly skilled Information Technology expert that specializes in Citrix virtualization technologies. Responsible for the research, development and deployment of multiple Citrix projects including new implementations, migrations to newer versions and managing existing production environments. Skilled in the preparation of technical documentation in highly professional formats and excellent communication skills that promote knowledge transfer.

## SKILLS

- Citrix XenApp and XenDesktop through version 7.18
- Citrix Provisioning Services and Machine Creation Services
- Citrix StoreFront and Web Interface
- Windows Server and Desktop operating Systems, including Windows 10 and Server 2016
- Active Directory, Networking, Group Policy
- Automation and scripting using Powershell/VBscript, etc.

## EXPERIENCE

**JUNE 1999 – PRESENT**

**CITRIX CONSULTANT, KCD TECH**

As a Citrix Consultant for KCD Tech, I am responsible for the architecture and implementation of Microsoft, Citrix and VMware solutions, with a focus on Virtualization using VMware ESX/vSphere and Citrix products (XenApp, XenDesktop, Provisioning Services, Profile Management, StoreFront etc.) in medium and large enterprise customers. Roles and duties include:

- Design and implement production and disaster recovery infrastructures
- Interface with end-users and application testers to troubleshoot and debug application configuration and deployment issues
- Work with clients and project managers to organize and maintain project tasks, identify deliverables and then deliver on the milestones and checkpoints
- Perform assessments of clients' end-user-computing environments
- Basic database configuration for Citrix databases with SQL Server

**DECEMBER 1998 – JUNE 1999**

**BUSINESS CONSULTANT, MICROAGE**

Design and implement enterprise-wide Citrix solutions that align with the business strategies of MicroAge's clients

**APRIL 1998 – DECEMBER 1998**

**TECHNICAL SUPPORT ENGINEER, CITRIX SYSTEMS, INC**

Provide level 2 technical support to Citrix resellers and integrators

## RECENT PROJECTS

SEPTEMBER 2018

CLIENT: CATERPILLAR, INC.



**Location:** San Diego, CA

**Description:** Responsible for the design and implementation of a new XenApp 7.15 LTSR environment running on Server 2012 R2. Managed the successful migration of 3,000 users from the old XenApp 6.5 farm to the newly created XenApp 7.15 site. Built and configured multiple Citrix StoreFront 3.12 servers to replace the Web Interface 5.4 infrastructure. Worked with application owners to successfully install, configure, troubleshoot, test and then deploy over 200 applications onto 3 base images for PVS 7.15. Designed, installed and configured the new Citrix VDI environment using XenDesktop 7.13 which included PVS installation and configuration. Provided 24/7/365 support, administration and management of the production Citrix XenDesktop and XenApp environments.

**Scale:** 3,000 users, 200 servers

**Technologies:** XenApp 6.5, 7.15LTSR, XenDesktop 7.13, StoreFront 3.12, Web Interface 5.3, Active Directory, Group Policy

FEBRUARY 2016

CLIENT: CATHOLIC HEALTH INITIATIVES



**Location:** San Diego, CA

**Description:** Team member that configured the new XenDesktop 7.x environment. Responsible for building the Provisioning Services images for multiple hospitals in the CHI group.

Configuration and deployment of Liquidware Labs ProfileUnity for management of user profiles. Provide support and administration on XenDesktop during and after the rollout to Production

**Scale:** 20,000+ users, over 1,000 servers

**Technologies:** Citrix XenDesktop 7.6, Liquidware Labs ProfileUnity, StoreFront 3.x, Active Directory, Group Policy

## CERTIFICATIONS

### CITRIX

Citrix Certified Professional – Virtualization for XenApp and XenDesktop

CCA for Citrix XenApp

CCA for Citrix Provisioning Server

CCA for Citrix Presentation Server

CCA for Citrix Password Manager

CCA for Citrix Access Gateway

CCSP for Desktop Virtualization

CCSP for Server Virtualization

CCSP for Application Virtualization



## **MICROSOFT**

MCSE – Microsoft Certified Systems Engineer (MCP # 1113779)

MCP+I – Microsoft Certified Professional + Internet (MCP # 1113779)

## **PROJECT MANAGEMENT**

Certificate in IT Project Management from Rand Afrikaans University

## **CISCO**

CCDA – Cisco Certified Design Associate (Cisco ID # CSCO10166171)

CCNA – Cisco Certified Network Associate (Cisco ID # CSCO10166171)